

**"ANNEXURE – A"**

**"CUSTOMER GRIEVANCES DETAIL"**

**Quarter Ended 31-03-2025**

S.NO.	PARTICULARS	NUMBER
1	Number of customer grievances as on 31-12-2024	01
2	Number of customer grievances <b>received</b> during the quarter	Nil
3	Number of customer grievances <b>redressed</b> during the quarter	01
4	Number of customer grievances <b>unresolved</b> as on March 31, 2025	Nil
5	Number of customer grievances <b>unresolved</b> beyond three months of the receipt	Nil
	<b>Reasons for delay (Complaint wise):</b>	
	Under settlement Process with customer.	

  
**MUHAMMAD ASHRAF**  
Compliance Officer